



Fermion Merimen Online Sdn. Bhd. (743374-X)  
Block D, Level 1, UPM-MTDC Technology Centre III  
Universiti Putra Malaysia, 43400 Serdang, Selangor Darul Ehsan, Malaysia.  
Tel: 03-3385 3383 Email: support@merimen.com  
Website: www.fermion.io

**Participation of the  
Malaysian Code of Conduct  
Registration Form**

***Fermion Merimen Online eClaim Registration Form for Repairers***

**Section 1 Company Information**

Company Name: \_\_\_\_\_

Co Registration

No: \_\_\_\_\_ PIAM No: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode/Zip code: \_\_\_\_\_ City /State : \_\_\_\_\_

Telephone No: \_\_\_\_\_ Fax No: \_\_\_\_\_

Contact Person: \_\_\_\_\_

Designation: \_\_\_\_\_

Email: \_\_\_\_\_

**Section 2 Charges**

There are no charges to register to Fermion Merimen Online eClaim to participate to the Code of Conduct and create a complaint. However, should you want to create a claim in the system, use our workshop management system or, advertise your services in eProfile, you will need to top-up minimal credit as follows:

Please tick service for registration and activation and write amount payable

Payment for: ☐ e-Profile- 1<sup>st</sup> year annual fee Amt: RM500.00

☐ Motor eClaims Amt: RM500.00

☐ Workshop Management System-p.mth Amt: RM10.00

Total Payment: \_\_\_\_\_

Make payment by: ☐ Cheque payable to **MERIMEN ONLINE SDN. BHD.**

Bank Name: \_\_\_\_\_

Cheque No: \_\_\_\_\_

Please write your company name and number on the front of the payment slip (preferably above the top) and ensure that any other information is clear. Please email the payment slip together with the registration form at [support@merimen.com](mailto:support@merimen.com).

☐ Direct Debit to Maybank Account No: **512661010547**

### Section 3 Acknowledgement

I, \_\_\_\_\_ hereby declare that I am authorized to sign on behalf of the company listed in Section 1 above to register as a user of Fermion services provided by Merimen Online Sdn Bhd ("Fermion") and authorize Fermion to auto deduct credit points according to the credit points deduction clause as stipulated in the terms and conditions of this registration form. Additional charges by third party may be applicable.

I understand and agree to the terms and conditions stipulated in Section 4 of this registration form and to the Terms of Use stipulated in <http://www.merimen.com.my> or any amendments made thereto.

Authorized signature: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Date: \_\_\_\_\_

Company Seal/Chop: \_\_\_\_\_

Suggested Date of Training: 

D	D

 - 

M	M

 - 

Y	Y

### Section 4 Terms & Conditions

Registration as Fermion Merimen Online user and registered user of Fermion Merimen Online solution is subject to the following terms and condition and to the Terms of Use stipulated in <http://www.merimen.com.my>

#### Definition

1. Merimen Online Sdn. Bhd. (hereinafter referred to as "Fermion Merimen") is in the business of providing solution on application service provider (ASP) hosted model. The customer has requested for the provision of the Fermion

Merimen Online solution (repairers & workshops) by way of registration using this registration form, which will allow the customer access the Fermion Merimen Online solution which is located at <http://www.merimen.com.my>

2. Fermion Merimen Online solution for repairers and workshops includes the services of the three subsystems i.e. Fermion Merimen Online Motor Claim solution (eClaim) module, Fermion Merimen Online e-Profile (eProfile) module and Fermion Merimen Online Workshop Management System (WMS) (hereinafter collectively referred to as "the Services")
3. The registered user shall mean a natural person other than minor and shall include employees, servants and agents of the company, partnership or sole entity listed on Section 1 of this registration form, whose registration has been accepted and activated by Fermion.
4. The customer shall mean the company, partnership or sole entity listed on Section 1 of this registration form.

#### **Payment and Credit Points Top Up**

1. The payment covers for the service(s) as indicated in Section 2 of this registration form.
2. Payment for eProfile registration is charged at RM500.00 for first year only and payment for eClaim and WMS services shall be converted into credit points for auto deduction according to the credit point deduction as indicated below.
3. Your payment slip must accompany the registration form for processing.
4. Payment for registration and/or credit points top up can be made either by direct debit to MAYBANK Account No.: [512661010547](#) or by cheque made payable to **MERIMEN ONLINE SDN. BHD.**
5. Cheques must reach Fermion at the address provided at first page of this registration form.
6. Direct debit payment slip must be emailed to Fermion Merimen at: [support@merimen.com](mailto:support@merimen.com) clearly stating your company name and number on the top front of the payment slip.

#### **Service Activation and Expiration**

1. Fermion Merimen Online e-Profile registration is valid for 12 months only. Renewal fee is RM350.00, payable by cheque or direct debit; or deduct 350 credit points only.
2. Registration is not effective until the registration information is verified by Fermion and payment has been cleared by the bank.

#### **Credit Point Deduction**

1. Credit Points are not transferable to any other person or entity.
2. Fermion will automatically deduct 12 credit points for OD/TP claim; 7 credit points for the creation of a windscreen claim (effective 1 July 2021) and 10 credit points per month for WMS monthly subscription fee.
3. Additional charges by third party may be applicable.
4. All fees and charges stipulated in this Agreement are stated as exclusive of all duties and taxes that may be imposed pursuant to the usage of Fermion Merimen Online Claims System by Merimen Online Sdn Bhd hereunder including but not limited to goods and services tax, value added tax, sales tax, service tax, customs duty or any other form of tax that may now or hereinafter be introduced (collectively referred to as "Tax"), and any such Tax shall be payable by Merimen Online Sdn Bhd. In the event of the imposition of Tax on any supply of the Fermion Merimen Online Claims System by Merimen Online Sdn Bhd pursuant to this Agreement, Merimen Online Sdn Bhd shall pay the entire quantum of Tax at the prevailing rate in addition to the fees and charges stipulated herein.

#### **Notice of Points deduction and balance**

1. Registered user shall regularly check credit point balance via Fermion Merimen Online to ensure sufficient credit point balance available.
2. For annual renewal fee auto deduction - Fermion shall send an email confirmation upon successful annual renewal fee deduction. If credit point balance is not sufficient for annual deduction, your access the Services maybe interrupted.

#### **General**

1. All credit points balance will be treated as null or void upon cancellation of the Services for any reason whatsoever and regardless of whether the cancellation is effected by Fermion or the registered user.
2. Fermion reserves the right to invoice the full amount including any legal costs and administration fees to the registered user who is in breach of these terms and conditions of the Services agreement between Fermion and the registered user.
3. In any event of circumstances, Fermion reserves the right to revise the Credit Points at any time without prior notice.
4. Registration and payment once accepted by Fermion may not be revoked, cancelled, returned or exchanged for other services.
5. Registration with insufficient payment amount will not be entertained or processed.
6. Insufficient credit balance may cause interruption of service.